

POSITION DESCRIPTION

Youth Mentor

Families, Wellbeing & Justice Program



Reports to	Families, Wellbeing & Justice Programs Manager/Executive
Direct Reports	Nil
Employment Type	Full time - Fixed Term Contract
Award	Social Community Home Care & Disability Award 2010
Location	Moree, NSW

Centacare NENW is the Social Services Agency of the Catholic Diocese of Armidale and has been part of the local community since 2001. We offer a variety of social welfare services to support individuals, families, and our broader community. As a Catholic agency, we welcome everyone – regardless of religion, circumstance, ethnicity, economic situation, age, gender, or ability.

Our mission is simple yet profound: to help each person we serve reach their fullest potential and experience a fulfilling life. Our values are the foundation of our work and shape the way we consistently deliver our programs:

- **Dignity:** We treat everyone with respect and kindness, recognising that each person has unique value and deserves to be honoured.
- **Community:** We believe in the power of working together. By creating a welcoming and supportive environment, we help everyone feel part of our community, strengthening the connections that bring us together.
- **Cooperation:** We work hand-in-hand with various stakeholders, including local organisations, to ensure our services effectively meet the diverse needs of those we help.
- **Support:** Our commitment to support is about providing both emotional and practical assistance to empower individuals and families.

POSITION DESCRIPTION

Your team

The Families, Wellbeing & Justice Programs portfolio has a range of programs that provide holistic support to individuals, Families & Children which promote mental health and wellbeing. The portfolio is made up of programs that cover the New England and North West region of New South Wales.

Your role

As a Mentor within the Supporting Adolescent Boys Program, the provision of work will be provided to young men and adolescent boys to support recovery and healing from their experience of family and domestic violence, help participants to avoid choosing to use family, domestic and sexual violence (FDSV) and to build the evidence base on effective support service approaches to supporting young men and boys exposed to family and domestic violence to reduce the risk of them using FDSV. Your work, in collaboration with other professionals, ensures a comprehensive approach to care, directly contributing to Centacare's goal of promoting resilience and stability within the community.

Key accountabilities include:

- Conducting comprehensive assessments of the individual needs of the participants, including family and community situation, experience of violence and risk of using violence, developmental level and specific support needs
- Conduct individual sessions with participants utilising Centacare's holistic and family-oriented approaches to FDSV.
- Referrals and coordination within and between organisations to address the needs of participants and their families.
- Collection and provision of high-quality and robust data relating to participants, and (where safe and appropriate) insights from their families, carers, intimate partners and communities in relations to the program.
- Continuously assessing and contributing to improving clinical practices and outcomes within Centacare, staying updated with the latest research, and adapting interventions as necessary to enhance the effectiveness of services offered.

As a valued member of the team, you will also:

- Work positively and collaboratively, upholding and role modelling our values.
- Undertake reasonable care for your own health and safety and that of others in the workplace who may be affected by your actions.
- Undertake additional responsibilities or tasks as required.

POSITION DESCRIPTION

Job competencies

- Strong abilities in both verbal and written communication to ensure treatment plans are clearly articulated and can be easily communicated to clients of varying backgrounds.
- High emotional intelligence to understand and empathise with clients' experiences and emotions. This includes being culturally sensitive and responsive to the diverse needs of the community, including families, and indigenous populations.
- Strong interpersonal skills to build trust and rapport with clients, colleagues, and other stakeholders.
- A strong ethical framework guiding all practices, ensuring confidentiality, respect for client's rights, and adherence to professional standards and legal requirements.

Key performance indicators

- Hold a case load as discussed and agreed with your direct line manager. This may be approximately 10 to 15 young people at any one time depending on the risk/need/complexities.

Knowledge, experience, qualifications

- Demonstrated experience in working with young people to meet the goals of case plans, the young person's needs and risk assessments
- Demonstrated experience in community service sector with knowledge of FDSV
- Demonstrated experience in fostering community connections and empowering youth to create positive relationships and actively engage in initiatives that benefit the community
- Demonstrated experience of working with a vast network of services to ensure clear pathways to care and referral processes are maintained
- A satisfactory Working with Children and Police Records check.
- Current NSW drivers' licence and the ability to travel as part of the job.

Eligibility/other requirements

- Successful completion of a National Crime Check.
- Successful completion of a Working with Children Check.
- Valid Driver's Licence.

I acknowledge that I have read and understood the position's accountabilities, responsibilities, and capabilities as outlined in the above Position Description.

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